

Wireless Agreement - YHTI Inc.



This agreement is entered into this _____ day of _____, 201__ by and
Day Month

between YHTI Inc., 214 Elm Street Suite 101, Washington Missouri hereinafter referred to as YHTI and

_____ hereinafter referred to as Customer.
First Name Last Name

YHTI agrees, where possible and feasible, to supply to Customer Wireless Internet access at

_____/_____/_____
Address City State Zip

YHTI shall supply the option of rental or purchase of customer premise equipment. In the event of rental, the customer premise equipment remains the property of YHTI. YHTI will be granted access to the customer premise so that equipment can be installed and maintained. Customer shall receive the rights and benefits of the services provided to the account.

The YHTI supplied customer premise equipment is warranted against manufacturer defects for 1 year from the date of installation. Customer is responsible for the cost of replacement of said equipment if it is lost or damaged. Optional replacement coverage is available for customers for an additional fee each month. Replacement coverage includes repair or replacement of customer premise equipment. Replacement is limited to a maximum of one (1) radio in any rolling one (1) year period and a maximum of two (2) radios in any rolling five (5) year period. Customer may be assessed an additional labor charge for any removal or re-installation of customer premise equipment. Occurrences beyond these terms are subject to additional charges and/or termination of the Replacement Coverage Plan. The Replacement Coverage plan may be modified or cancelled upon 30 days notice to end user. Other conditions may apply. Check mark the "Replacement Coverage Plan" box at the bottom of this page to apply for coverage.

Payment is due the first of the month, for that month, i.e. Payment for January's Internet service is due January 1st. If Customer contacts YHTI and chooses to discontinue service, Customer shall be liable for the payment of service through the end of the canceled month. If renting equipment, Customer agrees to return all of the customer premise equipment in working condition else a replacement fee shall be assessed. The Standard Install Fee (\$150.00 minimum) will be paid upon completion of installation to the installer. Activation Fee + First Month's Service fee must be paid within 10 days of Installation and it is to be paid directly to YHTI Internet.

Delinquency: An account is subject to termination once it has become delinquent. Accounts under delinquency will be responsible for all costs associated with the collection process including but not limited to equipment removal fees, collection agency fees and/or attorney fees incurred during the collection process.

Customer expressly acknowledges that YHTI Internet reserves the right to manage its Networks to provide for maximum efficiency. Due to the demands of the Internet, the limitations of other networks that comprise the Internet and Customer's equipment limitations, the maximum speeds may be available but only on a burst basis. Each account includes a reasonable expectation (in the sole judgment of YHTI Internet) of total bandwidth available during a given month. YHTI reserves the right to adjust its definition of "reasonable expectation" with respects to the wireless bandwidth usage caps. For an updated definition of "reasonable expectation" see YHTI's Acceptable Use Policy. Customer agrees to abide by YHTI Internet's Acceptable Use Policy available at <http://www.yhti.net/aup>.

Customer assumes the full responsibility for security of the computer and devices on their end of the connection. YHTI assumes no responsibility for illegal activity and Customer hereby holds YHTI harmless from any liability therewith.

Please select from the following:

- Replacement Coverage Plan (*optional*)
 Equipment Rental or Equipment Purchase

One time Fees:

Standard Installation Fee: \$150.00 (*paid to installer*)
Service Activation Fee: \$50.00 (*paid to YHTI*)

Installer _____

Install Date ____/____/____

Customer Signature _____

Signed Date ____/____/____